

Having thus described the invention, we claim:

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- [illegible]

5C1) a remote access program that enables a remote computer to acquire said operating data via said network.

9. The system of claim 8 wherein said network comprises the Internet.

10. The system of claim 8 comprising a secure database that contains historical operating parameter information, said secure database being accessible by said remote computer.

11. The system of claim 8 wherein said database and operating data are accessible via secure Web pages on the Internet.

12. The apparatus of claim 1 wherein said configuration program operates from a server connected to the communication network.

15 13. The apparatus of claim 12 wherein said user input device accesses a database of test data and configuration data to facilitate troubleshooting.

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